

## Overview

Virtual desktops enable companies to provide end-users operating systems, business applications and productivity tools centrally from datacenters. This results in overall end-user satisfaction and improved data security, while reducing administrative costs.

Customers new to virtual infrastructure can learn more about it through Lighthouse's Virtual Infrastructure with Virtual Desktop Manager Jumpstart offering. In this workshop, Lighthouse provides knowledge transfer on VMware Infrastructure (VI) and demonstrates potential use of VMware Virtual Desktop Manager (VDM) in conjunction with VI. Participants will learn how to efficiently create, provision and manage virtual desktops in a prototype setting.

## Target Audience

- Companies new to VMware Infrastructure 3 (VI3) that want the benefits of virtual desktops
- Companies wishing to improve end-user productivity while reducing costs of administering physical desktops

## Key Benefits

- Understand benefits and cost savings of virtual desktops
- Understand effort and approach required to implement and manage virtual desktops
- Learn best practices and implementation considerations for virtual desktops

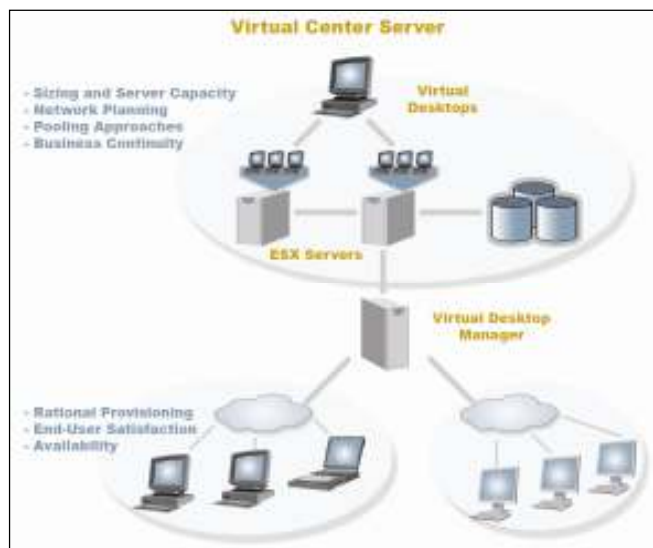
## Deliverables

- An interactive proof-of-concept workshop that provides knowledge transfer on virtual infrastructure and its use for structuring and deploying virtual desktops
- Best practices guidance on installation, configuration, and management of components used for Virtual Desktop Infrastructure (VDI)
- Proof-of-concept environment installed and configured

## Roles and Responsibilities

- **VMware Certified Professional Consultant** conducts workshop, provides best practices and knowledge transfer about configuration and management of VI and VDM
- **Workshop Participants** are IT staff responsible for end-user support, desktop resources, architecture, storage, network, servers and services management

## Professional Services Best Practices



## Scope and Pricing

- 4 days onsite
- Up to 5 participants
- Sublime VMware Virtual Infrastructure with Virtual Desktop Manager Jumpstart is delivered by a Certified Professional Consultant
- Contact the Sublime Virtualization Group at 877-273-1200 for pricing information

## Requirements

- VMware ESX Server and supporting hardware and operating system environment
- Minimum 60 GB of local space free; support for NAS, iSCSI or SAN Storage
- Conference room with projector and networked computers running MS Windows 2000 or higher

## Further Information

For more information, please call the Sublime Virtualization Group at 877-273-1200, or visit us on the web at [www.sublimesolution.net](http://www.sublimesolution.net).